

OUR WEB/DONOR PRIVACY POLICY

In our effort to reach out to the needy in our community, and to preach the gospel of our Lord Jesus Christ, we are encouraged and supported by individuals and organizations that share similar visions as ours as regards feeding our community Spirit, Soul, and Body. Eternal Food Ministry tries to protect your security online. We do not collect your information unless you voluntarily choose to give it to us. If you choose to give us information, we keep it confidential. We do not sell or rent our mailing lists, or share our files with other organizations.

What information do we collect?

When you make a donation, volunteer, or schedule a food donation, Eternal Food Bank may ask you for your name, address, email address, telephone number, fax number, as well as other relevant information (e.g. hours available to volunteer).

How do we use your information?

Eternal Food Bank uses personally identifiable information you provide about yourself:

- a) to respond to your questions or comments about EFB services;
- b) to fulfill requests to volunteer or conduct a food drive;
- c) to process your donation, verify your credit card and send you a tax-deductible receipt;
- d) confirm a donation, and thank you

Security of Your Information

All sensitive information (such as your credit card information) provided Eternal Food Bank is transmitted using Secure Socket Layer (SSL) encryption. SSL is a proven coding system that lets your browser automatically encrypt, or scramble, data before you send it to us.

Unfortunately, no data transmission over the Internet can ever be 100% secure. While we strive to protect your information to the fullest extent, we cannot ensure or completely guarantee the security of such information.

Your Credit Card Information

When you enter your credit card information into a form field on our website, your credit card information is encrypted and transmitted securely to Eternal Food Bank or to our third party processor. Neither Eternal Food Bank nor our third party processor store your credit card information on a permanent basis; your credit card information is only used for the duration of the transaction and is then deleted from our records.

We take the utmost precaution to keep your credit card information safe and secure.

Opt out

If you prefer not to receive any mail or email correspondence from us, please send us your request to be removed from all mailing lists with your full name, address, phone number and email address. Send your request to Eternal Food Bank, 6801 Highway Boulevard Katy, TX 77494.